T E S T I M O N I A L S

Ellen MalowAttorney at Law Trained Mediator & Arbitrator

Ellen is certified as a trained Mediator and Arbitrator. Ellen completed the Advanced Mediation Skills Program at The Straus Institute for Dispute Resolution at Pepperdine School of Law. The program has been ranked number one by *U.S. News and World Report* for the ninth consecutive year. Ellen also completed a mediation training program, a mediation observation program and an arbitration training class in Atlanta. Additionally, Ellen is certified by the Georgia Office of Dispute Resolution (GODR).

Ellen has extensive experience as a trial lawyer representing plaintiffs and defendants in employment cases. As a mediator, Ellen has handled numerous employment pre-suit mediations, including cases for Coca-Cola Refreshments and Darden Restaurants. She has also mediated a variety of employment cases for parties who choose to use the process prior to filing a suit. Most of these matters are mediated after the EEOC charge has been filed, but prior to any determination by the EEOC.

Ellen has mediated a multitude of employment matters including race, age, gender, sexual harassment, pregnancy, religion and ADA cases. She has also mediated wrongful termination, retaliation, FMLA, FLSA and other matters.

"Ellen did a terrific job in a short time on a case full of conflict. I am surprised at what we achieved and she was critical to the achievement. I would recommend Ellen as a mediator and plan to use her again." Edward D. Buckley, Attorney at Law, Buckley & Klein, LLP

"Ellen is an experienced mediator who can get even the most difficult personalities to find common ground. She works energetically and persistently to help the parties find a path to resolution-yet with a special grace that makes the parties feel comfortable with the whole process. I wholeheartedly recommend her for employment-related cases." *Bert Brannen, Attorney at Law, Fisher & Phillips, LLP*

"Mediations are saving our justice system from imploding by resolving cases that would take years to litigate in a day. But, it is not magic. It only works well when you have an experienced and dedicated mediator with the skills to get the parties to "yes." As a litigator and a mediator, I know what it takes to get the job done, and Ellen is one of the elite mediators I keep on my list." *Lee Parks, Attorney at Law, Parks Chesin & Walbert, P.C.*

"Ellen approaches each mediation creatively, with an appreciation of the unique dynamics at play in each caucus room as well as between the respective parties. She understands that it is the clients who should control the process, and she cultivates the clients' need to be "heard" through the din of claims and defenses, case law and statutes. Ellen's people skills and subtle tenacity are a winning combination. I highly recommend Ellen as a mediator." *Joe English, Attorney at Law, Taylor English Duma, LLP*

"In a hotly contested sexual harassment case, including allegations of quid pro quo harassment, Ellen patiently brought the case to closure within a single day's mediation. In a setting that oddly resembled 'Deal or No Deal,' plaintiff's family attended the mediation and prodded her to hold out for more money, but Ellen skillfully navigated the dispute toward a rational and reasonable settlement, which included creative non-monetary remedial compromises. Ellen's substantive knowledge of employment law was an important factor in steering plaintiff toward settlement." *Greg Hare, Attorney at Law, Ogletree Deakins*

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